

# Boulders Birthday Party Check List



Thank you for booking your child's birthday with boulders! Hopefully this pack will make things easier and help run things smoothly on the big day, you should find in it:

- Boulders Birthday Party Invites
- Parental Consent forms

Don't forget to let us know about any dietary or special requirements you may have in your group. At least a week's notice would be really helpful.

The whole party will normally last 2 hrs, 1½ hrs climbing activities and about ½ hr in the cafe.

Everyone will be taking part in a physical activity so come prepared in laced trainers and loose fitting sports kit and trousers no skirts please! It's worth making sure the elbows and knees are covered too – it'll help reduce the bumps and scratches!

## **What to do when you arrive.....**

- Please aim to arrive **15mins before** the start of your party – this gives us a chance to ensure all the necessary paperwork has been completed.
- As soon as you get to Boulders please inform a member of reception staff you have arrived.
- It's really important that **every child has a parental consent form completed** by their Parents or Legal Guardians. Just hand them to a member of our reception staff.
- On arriving the kids are going to be REALLY excited by the climbing walls. Please help us by keeping them **off the walls** until the instructor is ready to start the Party.
- The Birthday Cake may be handed to any member of the Cafe Staff. They'll bring it out with the candles lit when you have the food. Please **discuss any dietary requirements** with them.

## **What to expect on the day....**

- We'll start by playing some fun games to get everyone warmed up ready for climbing.
- Next is the traverse wall where we'll do some low level climbing, this is great as it starts to teach basic climbing moves which will be needed on the big walls!
- After learning the basic moves we'll move over to the larger walls where everyone will get a chance to make a summit bid! We'll always do our best to make sure everyone gets as many climbs as possible. The number of climbs attempted is down to the dynamics of the group, but we've found we normally get at least two per person.
- After the summit bids we'll move over to the bouldering area. Bouldering is un-rope climbing above crash mats and a really exciting, new aspect of the sport!
- After the activities the instructor will bring the children back to the Cafe area. Once the instructor leaves the group please don't let the children back on the walls. We'd hate for someone to hurt themselves because they weren't being supervised by a qualified instructor.

## **Booking Terms and Conditions**

1. In order to make a booking, a 50% deposit or valid purchase order number and invoice address must be given.
2. The balance is payable on or before the date of the first visit relating to that booking.
3. 7 days notice must be given if a booking is to be cancelled. If this is not given, 50% of the total course fee is payable. That is, the deposit is refundable up until 7 days before the booked event date. If the booking is cancelled within 7 days, the deposit is retained by Boulders Ltd.
4. If a smaller group than expected attends the session, a fee of 50% will be applicable to those not attending, unless 7 days notice is given.
5. Invoices must be paid within 30 days of the invoice date.
6. Under the Late Payment Act we reserve the right to apply interest to any outstanding credit amount at 13% pa accruing daily, together with a one off administration fee of £40.00.
7. Should your session be cancelled by Boulders, we will endeavor to rearrange the session at a mutually suitable time. If rearrangement is not possible, any monies already paid will be refunded.
8. Groups are taught on a ratio of 1:9. If you require a smaller ratio, extra instructors can be purchased. Rates for extra instructors must be arranged at the time of booking. Points 4 and 5 still apply.
9. While on a session, the instructor is responsible for the group. They reserve the right to remove an individual or stop a session, should the behavior of that individual or group be infringing on the safety of themselves or others. No discounts will be made for sessions ended early due to disruptive behavior.
10. Sessions must start and end on time. If a group is late, the session will not be run over to accommodate this. This is because we usually have sessions running back-to-back.

Previous copies of Boulders Leaflets make reference to an explorer's water bottle and karabiner name tag. These were initially an optional extra for Birthday Parties. This optional extra is no longer available due to difficulties with suppliers. We have removed it from all current literature, but are aware there are still some old leaflets in circulation.

Boulders works on a strict ratio of 1 instructor to 8 children. We feel that this ratio enhances the boulders experience, optimises group control and allows as much climbing activity as possible. Boulders has in the past operated at a ratio of 1 to 9.

Please ensure that parents arrive promptly to collect their children on completion of the party.

If you have any further questions please don't hesitate to call us on 0845 52 118 50.